



RELEASE NOTES

HipLink Desktop Alert 1.0.46

Table of Contents

Supported Platform	3
Prerequisite.....	3
New Features	3
Issues Resolved	3
Known Issues.....	3
Contacting Customer Support	5
Send Us Your Feedback.....	5

Supported Platform

- Windows XP SP3
- Windows 7
- Windows 8
- Windows Server 2008
- Windows Server 2012

Prerequisite

- Microsoft .NET Framework 3.5 Service Pack 1 and above.

New Features

- **Compatibility with RC 15 (4.7.1106).**
- **Send Custom Response Functionality.**

Issues Resolved

- Empty Message can be responded.
- Next Message Response is shown disabled.
- Inbox is shown disable in notification area.
- If a Message is expire, then its Custom Response Message Box should also be removed.

Known Issues

- **21534** If a response Action name is "Send Custom Response" then it also performs the functionality of "Send Custom Response".

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- **21533** Response Actions does not become disabled after replying from 'More' screen.
- **20356** Only 10 custom Response Actions are supported for a message.
- **120367** If Service of HNP Desktop Client crashes then Client App does not display any error and the messages send to Desktop Client gets completed on reports panel but not delivered to client.
- **20366** Complete Deliverable states not shown for Desktop App in Reports Panel.
- **20362** If Custom Response action window is opened and new messages comes then on executing any response action disables the response actions for new message
- **20355** [Attachments]: If Desktop Client logins from multiple servers and if Msg Job ID matches then their file attachments are shown.
- **20352** [Login Dialogue Box]: Login Dialogue Box is not displayed on Double Click HL icon if it's in background.
- **20351** [Missing Functionality - Sorting]: Sorting on File Attachments screen on File Name and Status columns is not implemented.
- **20350** [Attachment Screen]: Attachment screen remains open if message gets expired.
- **20346** There should be 'Job Id' mentioned on Attachment List window
- **20345** File doesn't get removed from Attachments folder after message is expired on Desktop Client
- **20344** Multiple Attachment List window gets open on clicking on "View Attachment(s)" button multiple times
- **19905** HipLink entry gets removed from System tray, if client session expires from the server
- **19896** [About]: Multiple About screen can be opened at the same time.
- **19895** If user logins with HNP ID in lower case and then with same ID in Caps then previous messages are not shown in Inbox.
- **19893** User should only be allowed to Reactivate if Reactivation is enabled on HNP Manager

- **19871** [Manual Reconnection]: Inbox and other panels are still accessible if Session is expired.
- **19864** [Activation]: If user Activate multiple times on a server, then a state comes which doesn't start Activation Process.
- **20006** Login in Emergency Mode is not working properly. User only allowed once to login as an emergency user. Then it cannot logins.
- **20005** If Emergency Mode is disabled on Server and User logins as emergency then proper Error message must be shown that Emergency Mode is disabled.

Contacting Customer Support

You can contact HipLink customer support at the following times and with the following methods:

Time	Monday through Friday 8:00 a.m. to 5:00 p.m. Pacific Standard Time (PST) Excluding U.S. holidays.
Email	support@hiplink.com
Phone	408-399-6120
Fax	
Customer Support Portal System	

HipLink support policies and coverage hours are subject to change without notice.

Send Us Your Feedback

We always appreciate suggestions from our customers. If you have comments or suggestions about our product or documentation, send an email message to support@hiplink.com